

Privacy Policy

Effective Date: January 1st , 2026

Ace Mechanical Sewer & Drain Cleaning, LLC (“Ace Mechanical,” “we,” “us,” or “our”) respects your privacy and is committed to protecting the personal information you provide when you visit our website or communicate with us.

This Privacy Policy explains how we collect, use, and protect information submitted through our website and related communications.

1. Information We Collect

When you use our website or contact Ace Mechanical, we may collect information that you voluntarily provide, including:

- Name
- Phone number
- Email address
- Service address
- Information about the plumbing, sewer, or drain service you are requesting
- Information included in messages submitted through our contact forms
- Information you provide when communicating with our office

2. How We Use Your Information

We use the information we collect primarily to:

- Respond to questions and service requests submitted through our website
- Contact you regarding a requested or existing service
- Schedule and coordinate service appointments
- Provide appointment confirmations and updates
- Provide technician arrival or service-related notifications
- Communicate with you regarding your service
- Respond to customer service inquiries
- Maintain necessary business and service records

Ace Mechanical does **not** use the phone number or email address you provide through our website for marketing or promotional communications.

3. Service-Related Text Messages

If you provide your phone number, Ace Mechanical may contact you by text message regarding a requested or existing service.

These messages may include:

- Appointment confirmations
- Appointment reminders
- Technician arrival notifications
- Service updates
- Requests for information necessary to coordinate your service
- Other communications directly related to your service request or appointment

These text messages are **service-related only** and are not used for advertising, promotional offers, or marketing campaigns.

Message and data rates may apply depending on your mobile carrier and plan.

If you do not wish to receive service-related text messages, you may contact us at ace.mechanical.sewer@gmail.com to request that we communicate with you through another available method.

Please understand that opting out of text messages may affect our ability to provide certain appointment or service updates by text.

4. Service-Related Email Communications

Ace Mechanical may use the email address you provide to communicate with you regarding a requested or existing service.

Emails may include:

- Appointment confirmations
- Appointment information or updates
- Service-related communications
- Requests for information necessary to coordinate your service

- Other information directly related to your service request

Ace Mechanical does **not** use customer email addresses collected through the website for advertising, promotional emails, newsletters, or marketing campaigns.

5. Information Sharing

Ace Mechanical does not sell or rent your personal information.

We may share information when reasonably necessary to operate our business, provide requested services, communicate with customers, or comply with legal obligations.

Information may be shared with service providers or technology providers that assist Ace Mechanical with business operations, communications, scheduling, customer service, website functionality, or service coordination.

We limit the information shared to what is reasonably necessary for the applicable business purpose.

6. Cookies and Website Tracking

At this time, Ace Mechanical does not intentionally use Google Analytics, Google Ads, Facebook/Instagram tracking pixels, or similar advertising tracking technologies on this website.

If this changes in the future, this Privacy Policy may be updated accordingly.

7. Third-Party Websites and Services

Our website may contain links to third-party websites or services.

Ace Mechanical is not responsible for the privacy practices, content, security, or policies of third-party websites. We encourage users to review the privacy policies of any third-party website they visit.

8. Data Security

Ace Mechanical takes reasonable measures to protect personal information from unauthorized access, use, alteration, or disclosure.

However, no method of transmitting information over the internet or storing electronic information can be guaranteed to be completely secure.

9. Data Retention

We may retain personal information for as long as reasonably necessary to provide services, maintain business and service records, communicate with customers, resolve disputes, and comply with legal or regulatory obligations.

10. Children's Privacy

Our website is not directed toward children under the age of 13, and we do not knowingly collect personal information from children under 13 through our website.

11. Privacy Requests

If you have questions about your personal information or our privacy practices, you may contact us at:

Ace Mechanical Sewer & Drain Cleaning, LLC

1035 Old Georges Rd,

North Brunswick Township, NJ 08902

Email: ace.mechanical.sewer@gmail.com

12. Changes to This Privacy Policy

Ace Mechanical may update this Privacy Policy from time to time to reflect changes to our business, website, services, technology, or applicable legal requirements.

Any updated Privacy Policy will be posted on this page with a revised effective date.

13. Contact Us

For questions regarding this Privacy Policy, please contact:

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